

AT&T MOBILITY CONFERENCE CALL
6/24/10

Kay Pence, Staff Rep.
Joe Gosiger, Staff Rep.
Brent Duval, Local 7603
Rick Meinking, Local 7708
Shari Wojtowicz, Local 7250
Les French, Local 37083
Madelyn Elder, Local 7901

Notes: Alison Grovo

Issues discussed:

Safety; Concerns raised included techs working in remote or high crime areas, will be sent to Dave LeGrande for Regional Safety Committee or Working Relation Committees. Another issue discussed was theft in stores, initially managers wanted employees to stand in the front of the stores to discourage “grab and runs”, now employees greet customer but do not try to apprehend or confront theft. Issue of a security camera being turned away from the back door into the employee break room appears to be an isolated incident.

Scheduling; Schedules are being changed due to Iphone launch without first seeking volunteers unfortunately in some areas the whole workgroup was affected so there is little recourse. In another area PT employees were not being forced so grievances will be filed. Still a lot of problems with how scheduling tool is working, PT put in availability and FT put in preferences; availability rules. Kay Pence reported in discussions with the company, Tom Conway said PT employees were expected to work weekends and were not allowed to mark weekend as not available. First day of scheduling tool arbitration was held 6/17/10 (two additional hearing dates have been scheduled so it will be a while before we have an arbitrator’s ruling.)

NEXT CONFERENCE CALL WILL BE AUGUST 26, 2010 AT 2 P.M. CST.